

## Fact sheet VALUE ADDED SERVICES

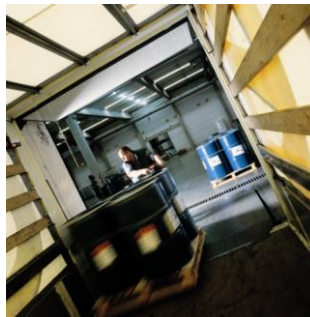
### **Guaranteed service**

Van den Anker is a specialized logistics provider (3PL) in (packaged) chemicals. We have over 100,000 pallet positions (PGS fully equipped) and maintained a distribution network of over 100 vehicles. This is a 24-hour distribution service is guaranteed.

In addition to storage, handling and distribution of critical environmental goods, we increasingly turned to so-called value-added activities.

We can provide efficient solutions for a variety of **Value Added Services**

- **Repackaging / Packaging** for one of our clients provide we are very specific ADR package to send products by air
- **Call center** – Various services are possible, from order taking and invoicing to service desk.
- **Customizing** – Generating orders from stock, based on the customer's specific demands.
- **Re-branding** – Removing or neutralizing product brands and if required, providing new brands.
- **Labeling/Re-labeling** – Applying customer/product labels as specified by the customer.
- **Customs** – Handling all customs formalities including Limited Fiscal Representation of companies.
- **Order picking** – We generate all European orders, from one product up to hundreds of products per order, for a well-known cosmetics brand.



- **Logistics consultancy** – we advise in the areas of optimizing existing logistics concepts, the outsourcing process and analyses of the total supply chain.
- **Safety consultant**– We work as a safety consultant on an interim basis for a number of companies.
- **Rush shipments** – In case of emergency we have trucks/vans on standby, for example in case of an imminent shut-down of a production line, because someone accidentally forgot to place an order.
- **Safety Stock** When the agreed minimum stock level has been reached, an automatically up-date signal, by e-mail, is given to the principal.